



## ACCREDITED APPROVER UNIT

### Policy Manual

#### Suspension and/or Revocation of Approved Provider Unit or Activity Provider Status

##### **Policy:**

The ANA Massachusetts Approver Unit (AU) is responsible for monitoring approved individual activities and approved providers for compliance with ANCC criteria and AU Operational Requirements via such avenues as annual reports, random or scheduled audits and feedback provided by consumers.

##### **Procedure:**

When a serious issue of non-compliance is identified, the provider is contacted for corrective action. Actions that may result in suspension or revocation include but are not limited to the following:

- Failure to consistently remain in adherence to ANCC Criteria and ANA MA Operational Requirements
- Failure to comply with quality Improvement monitoring requests.
- Investigation and verification by the ANA MA AU of written complaints or charges by consumers and others
- Refusal to comply with an investigation by the ANA MA AU.
- Misrepresentation/falsification of information documented in approved provider unit or activity provider applications.

Suspension or revocation is effective on the date a certified letter of notification is received by the provider.

All statements regarding approval status must be removed from any documents after this date.

Reviewed 1/2022  
JG

Reviewed 7/2018 SR/JG

2013 JG  
Rev 1/2014 JG, 1/2015 JG/SR  
Reviewed 4/2016 JG/SR, 4/2017 JG/SR